



# COUNTY OF BUCKS

## DIVISION OF HUMAN SERVICES

Administration Building  
 55 East Court Street Doylestown, PA 18901  
 (215) 348-6201 / (215) 348-6302  
[www.buckscounty.org](http://www.buckscounty.org)

*County Commissioners*

DIANE M. ELLIS-MARSEGLIA, LCSW, *Chair*  
 ROBERT HARVIE, *Vice Chair*  
 GENE D. DIGIROLAMO

*Human Services Administration*

RACHAEL K. NEFF, LSW  
*Director of Human Services*

### 100 Year Flood Resource Guide

Bucks County Human Services Division		
Resource	Description	Contact Information
<b>Bucks Human Services Connect - The Hub</b>	Assistance navigating and obtaining human services resources in Bucks County.	<b>215-348-6201</b> <a href="mailto:Thehub@buckscounty.org">Thehub@buckscounty.org</a> Katey Marseglia, Resource Navigator: <a href="mailto:Kmarseglia@buckscounty.org">Kmarseglia@buckscounty.org</a> 55 E Court St 1 <sup>st</sup> Floor Doylestown, PA 18901
<b>Bucks County Behavioral Health/Developmental Programs (BH/DP)</b>	The Agency responsible for the administration of services to Bucks County residents who are diagnosed with mental illness, substance use disorder, intellectual disability or developmental delay/disability, and their families.	<b>215-444-2800</b> <a href="mailto:mhdpaag@buckscounty.org">mhdpaag@buckscounty.org</a> 55 E Court St 4 <sup>th</sup> Floor Doylestown, PA 18901
<b>Bucks County Drug &amp; Alcohol Commission (BCDAC)</b>	BCDAC serves as the Single County Authority (SCA) for alcohol, tobacco and other drug prevention, intervention and treatment and recovery support services.	<b>215-444-2700</b> <a href="mailto:bcdac@buckscounty.org">bcdac@buckscounty.org</a> 55 E Court St 4 <sup>th</sup> Floor Doylestown, PA 18901
<b>Bucks County Area Agency on Aging (BCAAA)</b>	The BCAA connects eligible older adults to programs and services. These include but are not limited to care management, Medicare counseling, home delivered meals, in-home care, health promotion classes, grocery shopping, legal assistance. BCAA investigates elder abuse, neglect, exploitation and abandonment through its Older Adult Protect Services Program.	<b>267-880-5700</b> <a href="mailto:aging@buckscounty.org">aging@buckscounty.org</a> 55 E Court St 3 <sup>rd</sup> Floor Doylestown, PA 18901

<b>Bucks County Children &amp; Youth Social Services Agency (C&amp;Y)</b>	BCCYSSA is responsible under Pennsylvania Public Law to receive and investigate reports of child abuse and neglect, provide temporary care for children not able to remain with their own families, and develop community-wide social service programs that promote family stability.	<b>215-348-6950</b> To report child abuse or neglect: PA Childline: <b>1-800-932-0313</b> After-Hours Non-Emergency Police Radio Number: 215-328-5015 Marjorie McKeone: <a href="mailto:memckeone@buckscounty.org">memckeone@buckscounty.org</a> Robert Yochum: <a href="mailto:rfyochum@buckscounty.org">rfyochum@buckscounty.org</a>
<b>Housing/Homelessness Prevention</b>		
<b>Resource</b>	<b>Description</b>	<b>Contact Information</b>
<b>Housing Link Helpline</b>	The Housing Link Helpline is the centralized point of information, assessment, and referral services for all Bucks County residents experiencing a housing-related crisis. Call for Housing Planning services.	<b>1-800-810-4434</b> <a href="https://www.buckshousinglink.org/">https://www.buckshousinglink.org/</a>
<b>Bucks County Housing Authority</b>	Provides affordable public housing for eligible senior citizens, families, and disabled individuals.	<b>215-348-9469</b> <a href="http://buckscountyhousingauthority.org/">http://buckscountyhousingauthority.org/</a>
<b>Other Community &amp; State Providers</b>		
<b>Resource</b>	<b>Description</b>	<b>Contact Information</b>
<b>Bucks County Opportunity Council (BCOC)</b>	Community Action Agency which currently operates five programs in Bucks County: food program, emergency services, home energy program, volunteer income tax assistance and economic self-sufficiency.	<b>215-781-2661</b> <a href="https://www.bcoc.org/">https://www.bcoc.org/</a> 721 Veterans Hwy Bristol, PA 19007
<b>YWCA</b>	Provides a variety of community-based services for families in need.	<b>Caitlyn Roberts: 215-953-7793 ext. 118</b> <a href="mailto:croberts@ywcabucks.org">croberts@ywcabucks.org</a> 2425 Trevoise Rd Feasterville-Trevoise, PA 19053 <a href="http://www.ywcabucks.org">www.ywcabucks.org</a>
<b>Pennsylvania Insurance Department</b>	Call if you believe you are being treated unfairly by your insurance company	<b>1-877-881-6388</b>
<b>Center for Independent Living (CIL)</b>	The Center for Independent Living of Bucks County provides a multitude of Independent Living Services to individuals	<b>215-781-5070</b> Stacey McBride: <a href="mailto:smcbride@buckscil.org">smcbride@buckscil.org</a> 1226 Veterans Hwy Suite F-14

	with disabilities in Bucks County at no cost.	Bristol, PA 19007
<b>Credit Counseling Center</b>	Financial counseling to get out of debt, improve your credit, manage household budget.	<b>215-348-8003</b> 208 Levittown Parkway Levittown, PA 19054 <a href="mailto:info@creditcounselingcenter.org">info@creditcounselingcenter.org</a> <a href="https://creditcounselingcenter.org/">https://creditcounselingcenter.org/</a>
<b>Municipalities</b>		
<b>Resource</b>	<b>Description</b>	<b>Contact Information</b>
<b>Bristol Township</b>	Report damages and concerns	<b>215-785-0500</b> Trash, dumpster or sewer system concerns and info: <b>267-812-2888</b> To report damaged residential property: <b>267-812-2938</b> Storm drain issues: <b>267-812-2922</b>
<b>Bristol Borough</b>	Report damages and concerns	<b>215-788-3828</b>
<b>Bensalem Township</b>	Report damages and concerns	<b>215-633-3600</b> <a href="mailto:rrace@bensalempa.gov">rrace@bensalempa.gov</a>
<b>Elected Officials</b>		
<b>Resource</b>	<b>Description</b>	<b>Contact Information</b>
<b>Office of Congressman Brian Fitzpatrick</b>	PA 1 <sup>st</sup> District Congressman (all of Bucks County)	<b>215-579-8102</b> Kyle Melander: <a href="mailto:kyle.melander@mail.house.gov">kyle.melander@mail.house.gov</a> 1717 Langhorne Newtown Rd Suite 225 Langhorne, PA 19047
<b>Office of State Rep Tina Davis</b>	141 <sup>st</sup> District Bucks County State Representative. District consists of parts of Bristol Township.	<b>267-580-2660</b> Dawn Quirple: <a href="mailto:dquirple@pahouse.net">dquirple@pahouse.net</a> Bryan Allen: <a href="mailto:ballen@pahouse.net">ballen@pahouse.net</a> 4530 New Falls Rd Levittown, PA 19056
<b>Office of State Rep John T. Galloway</b>	140 <sup>th</sup> District Bucks County State Representative. District consists of parts of Bristol Township and Bristol Borough.	<b>215-943-7206</b> Jakki Fitzmaurice: <a href="mailto:jfitzmau@pahouse.net">jfitzmau@pahouse.net</a> 8610 New Falls Rd Levittown, PA 19054
<b>Office of State Senator Robert Tomlinson</b>	6 <sup>th</sup> District Bucks County State Senator. District consists of Bensalem Township.	<b>215-638-1784</b> <a href="mailto:Rtomlinson@pasen.gov">Rtomlinson@pasen.gov</a> 3207 Street Rd Bensalem, PA 19020

Emergency Response/Disaster Relief & Recovery		
Resource	Description	Contact Information
<b>PA VOAD (Voluntary Organizations Active in Disaster)</b>	An association of non-profits, faith-based organizations, for-profit, and government agencies which provide assistance to the citizens of PA when a disaster strikes. PA VOAD is not a directive organization; during a disaster, the members independently provide a variety of relief and recovery services.	<b>1-888-255-6520</b> <a href="mailto:Pavoad3@gmail.com">Pavoad3@gmail.com</a> or <a href="mailto:info@speavoad.com">info@speavoad.com</a> <a href="https://www.pavoad.org/">https://www.pavoad.org/</a>
<b>American Red Cross of Southeastern PA</b>	Short term case management, financial assistance, recovery and clean up kits	<b>215-299-4000</b> Matthew Breidenstein: <a href="mailto:matthew.breidenstein@redcross.org">matthew.breidenstein@redcross.org</a> Erin Stephens: <a href="mailto:erin.stephens@redcross.org">erin.stephens@redcross.org</a>
<b>The Salvation Army Emergency Disaster Services (EDS)</b>	Assistance with food, clothing, and furniture	<b>215-945-0717</b> Luke Rodgers: <a href="mailto:luke.rodgers@use.salvationarmy.org">luke.rodgers@use.salvationarmy.org</a> Nicole Heary: <a href="mailto:Nicole.heary@use.salvationarmy.org">Nicole.heary@use.salvationarmy.org</a>
<b>Disaster Relief Fund (Coordinated in partnership with Penn Community Bank and United Way of Bucks County)</b>	Funding to assist low-income homeowners impacted by the storms who are unable to secure aid from other sources.	<b>TBD</b>
Homelessness Prevention Non-Profits/Charitable Organizations		
Resource	Description	Contact Information
<b>AHTN (Advocates for the Homeless and Those in Need)</b>	Nonprofit serving homeless and those in need by providing access to emergency shelter, food, and other life-sustaining services.	<b>215-550-3868</b> <a href="https://www.ahtn.org/">https://www.ahtn.org/</a>
<b>Kiwanis Club of Bristol &amp; Levittown</b>	Assistance focused on mothers of young children. Quick provision of gift cards, vouchers, food, furniture, toys, etc.	Contact: Katey Marseglia <a href="mailto:Kmareglia@buckscounty.org">Kmareglia@buckscounty.org</a>

Food		
Resource	Description	Contact Information
<b>Bucks County Opportunity Council (BCOC)– Fresh Connect</b>	Free farmer’s market	<b>215-589-5773</b> Hours of operation: Fridays in Bristol 11am-1pm at Lower Bucks Community College. Tuesdays in Warminster 11am-1pm: 1100 Veterans Way, Warminster, PA 18974. Register: <a href="https://www.bcoc.org/i-need-help-with/food-2/fresh-connect/">https://www.bcoc.org/i-need-help-with/food-2/fresh-connect/</a>
<b>Bucks County Food Pantries</b>	Free, non-perishable foods	<a href="https://www.bcoc.org/i-need-help-with/food-2/food-pantries-and-hours/">https://www.bcoc.org/i-need-help-with/food-2/food-pantries-and-hours/</a>
<b>BCOC Senior Food Box Program</b>	The Senior Food Box Program works to improve the health of low-income seniors by supplementing their diets with nutritious food. Eligible participants include low-income individuals who are at least 60 years old.	<b>215-345-8175 ext. 223</b> <a href="https://www.bcoc.org/i-need-help-with/food-2/senior-food-box-program/">https://www.bcoc.org/i-need-help-with/food-2/senior-food-box-program/</a>
Furniture/Household & Personal Items/Clothing, etc.		
Resource	Description	Contact Information
<b>United Way of Bucks County</b>	HELP Center located in Bristol in which individuals can “shop” for items such as bedding, linens, furniture food, towels, hygiene products, cleaning supplies, etc.. Call to make an appointment.	<b>215-949-1660</b> <a href="mailto:info@uwbucks.org">info@uwbucks.org</a> HELP Center: 194 Commerce Circle Bristol, Pa 19007 P.J. O’Brien: 215-867-9013 <a href="mailto:Patrick0@uwbucks.org">Patrick0@uwbucks.org</a>
<b>The Salvation Army, Lower Bucks Corps.</b>	Social Service Agency which assists with disaster relief, clothing, food, household items	<b>215-945-0717</b> <a href="https://pa.salvationarmy.org/levittown">https://pa.salvationarmy.org/levittown</a>
<b>Kiwanis Club of Bristol &amp; Levittown</b>	Assistance focused on mothers of young children. Quick provision of gift cards, vouchers, food, furniture, toys, etc.	Contact: Katey Marseglia <a href="mailto:Kmarseglia@buckscounty.org">Kmarseglia@buckscounty.org</a>
Mental Health/Trauma Assistance		

<b>Resource</b>	<b>Description</b>	<b>Contact Information</b>
<b>Bucks County Disaster Outreach and Referral Team (DCORT)</b>	Assists individuals and communities in recovering from the effects of natural and human-caused disasters and personal crises through the provision of community-based outreach and psycho-educational services.	<b>215-444-7455</b> Sharon Preston: <a href="mailto:slpreston@buckscounty.org">slpreston@buckscounty.org</a>
<b>Family Service Association</b>	Services for mental health, wellness, and substance abuse. Medical Assistance provider.	<b>215-757-6916</b> 4 Cornerstone Dr Langhorne, PA 19047 Lisa Clayton: <a href="mailto:lclayton@fsabc.org">lclayton@fsabc.org</a> <a href="https://www.fsabc.org/">https://www.fsabc.org/</a>
<b>Lenape Valley Foundation</b>	Services for mental health, wellness, and substance abuse. Medical Assistance provider.	<b>215-345-5300</b> 499 Bath Rd Bristol, PA 19007 <a href="https://www.lenapevf.org/">https://www.lenapevf.org/</a>
<b>Penndel Mental Health Center</b>	Services for mental health and wellness. Medical Assistance provider.	<b>215-752-1541</b> 1517 Durham Rd Langhorne, PA 19047 <a href="https://www.penndelmhc.org/">https://www.penndelmhc.org/</a>
<b>Magellan</b>	Call to find an available mental health provider which accepts your insurance if you have Medical Assistance, and to obtain a case manager	<b>1-877 769-9784</b> Provider search: <a href="https://www.magellanofpa.com/for-members/find-a-provider/provider-search-start/provider-search/?county=Bucks">https://www.magellanofpa.com/for-members/find-a-provider/provider-search-start/provider-search/?county=Bucks</a>
<b>Bucks County LIFE</b>	Free countywide program serving families who have a child or adolescent that struggles with emotional, behavioral, social and/or learning issues.	<b>1-888-442-1590</b> <a href="http://lifeinbucks.org/">http://lifeinbucks.org/</a>
<b>Safe Families for Children</b>	Temporary respite program for families struggling or in crisis. Safe Families for Children is a network of families who volunteer to care for your children for as long as you need. Parents or guardians maintain custody and participate in decisions regarding care.	<b>Lisa Dillard: 215-376-6200 ext. 6132</b> <a href="mailto:Ldillard@bethany.org">Ldillard@bethany.org</a> <a href="https://safe-families.org/get-help/">https://safe-families.org/get-help/</a>
<b>The Center for Loss and Bereavement</b>	Provides individual, couples and family counseling (virtual or in person) as well as Specialized Adult Support Groups and Children's Peer Support Groups, throughout the school year as well as professional training and education.	<b>Kim Burian: 610-222-4110</b> <a href="http://bereavementcenter.org/">http://bereavementcenter.org/</a>
<b>NAMI</b>	NAMI Bucks County PA is nonprofit organization dedicated to improving the lives of individuals and families affected	<b>Helpline: 1-866-399-6264</b> Registration & Daily Support Group Schedules:

	by mental illness through recovery-focused support, education and advocacy. Provides various free, virtual, confidential support groups.	<a href="https://namibuckspa.org/support-and-education/support-groups/online-support-groups/">https://namibuckspa.org/support-and-education/support-groups/online-support-groups/</a>
<b>Crisis/Emergency Numbers</b>		
<b>Resource</b>	<b>Description</b>	<b>Contact Information</b>
<b>Bucks County Mental Health 24-hour Crisis Line</b>	Mental Health Crisis Support 24/7	<b>1-800-499-7455</b>
<b>Lenape Valley Mobile Crisis</b>	Lenape Valley Foundation Mobile Crisis Intervention Services are available to all residents of Bucks County of all ages who are experiencing acute issues with disturbed thought, behavior, mood or social relationships that require immediate intervention.	<b>1-877-435-7709</b>
<b>National Suicide Prevention Line</b>	24/7 Crisis intervention and counseling	<b>1-800-273-8255</b>
<b>A Woman's Place Hotline</b>	24 hour domestic violence services and supports	<b>1-800-220-8116</b>
<b>Legal &amp; Landlord/Tenant Issues</b>		
<b>Resource</b>	<b>Description</b>	<b>Contact Information</b>
<b>Bucks County Consumer Protection</b>	The office handles matters such as landlord/tenant issues, complaints against businesses, etc.. Contact if you are a renter concerned with mold or other issues, and your landlord is not appropriately addressing the issue.	<b>215-348-6060</b> <a href="mailto:consumerprotection@buckscounty.org">consumerprotection@buckscounty.org</a> 55 E Court St 2 <sup>nd</sup> Floor Doylestown, PA 18901 <a href="https://www.buckscounty.gov/360/Consumer-Protection-Weights-Measures">https://www.buckscounty.gov/360/Consumer-Protection-Weights-Measures</a>
<b>Legal Aid of Southeastern PA (LASP)</b>	Serving Southeastern PA counties with free civil legal aid for low-income residents.	<b>1-877-429-5994</b> Tesla Thomas: <a href="mailto:tthomas@lasp.org">tthomas@lasp.org</a> <a href="https://www.lasp.org/services">https://www.lasp.org/services</a>
<b>Pets</b>		
<b>Resource</b>	<b>Description</b>	<b>Contact Information</b>
<b>Pennsylvania Animal Response Team</b>	Nonprofit organization that's mission is to respond to emergencies and disasters related to animals including domestic, agriculture, and equestrian. Provides direct emergency response	<b>717-651-2736</b> Bucks Contact: Michelle Grundahl <a href="mailto:bucks@paanimalresponse.org">bucks@paanimalresponse.org</a>



<b>Bucks County SPCA (BCSPCA)</b>	“Safe Hold” Program provides temporary shelter for your pet if you are experiencing homelessness, a housing crisis, or other disaster or crisis.	<b>215-794-7425</b> Amanda Brommer, Lahaska Shelter Director, Safe Hold Program: <a href="mailto:abrommer@bcspca.org">abrommer@bcspca.org</a>
<b>Animal Lifeline</b>	Assistance creating a human solution for a pet in need. Also provides spay and neuter assistance	<b>215-343-5050</b> Denise Bash: <a href="mailto:denisebash7@gmail.com">denisebash7@gmail.com</a>
<b>Loans</b>		
<b>Resource</b>	<b>Description</b>	<b>Contact Information</b>
<b>SBA Disaster Loans</b>	SBA Disaster Loan applications are being accepted for residents affected by the July 12th flooding through the Small Business Administration. These are low-interest loans for longer-term term housing assistance or help with rebuilding or renovating damaged property. Applicants can apply online or in person. The filing deadline to return applications for physical property damage is 09/27/2021. The deadline to return economic injury disaster loan applications is 04/29/2022.	General Information: <a href="http://pasbdc.org/services/continuity/sba-disaster-loan-information">http://pasbdc.org/services/continuity/sba-disaster-loan-information</a> Electronic Application: <a href="https://disasterloanassistance.sba.gov/ela/s/">https://disasterloanassistance.sba.gov/ela/s/</a> Customer Service Center: 1-800-659-2955 <a href="mailto:Disastercustomerservice@sba.gov">Disastercustomerservice@sba.gov</a> SBA Disaster Loan Outreach Center: 7311 New Falls Rd Bristol, PA 19055 (Levittown Library) Hours of Operation: <ul style="list-style-type: none"> <li>• Monday – Wednesday, Aug. 9 – Aug. 11: 9 a.m. – 6 p.m.</li> <li>• Thursday, Aug. 12: 9 a.m. to 4 p.m.</li> </ul>